

The Medicare logo, featuring the word "medicare" in a bold, yellow, sans-serif font, set against a solid green rectangular background.

IMPORTANT MEDICARE CHANGES

What You Need to Know (July 2025) – more details over page.

Key Dates:

- July 1, 2025: New Medicare referral system begins
- September 25, 2025: End of Bulk Billing

Remember:

- 5 Allied Health visits per year
- Track your own visits
- Pay upfront, receive rebate (\$61.80) electronically into registered bank account
- Questions? Please call Medicare: 132 011

Thank you for your understanding.

Foot Focus Podiatry

IMPORTANT MEDICARE CHANGES

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What You Need to Know (July 2025)

Effective July 1st, 2025, significant changes have been implemented to Medicare referrals and billing procedures:

Billing Changes

- Starting September 25th, 2025, our clinic will no longer offer Bulk Billing due to recent Medicare policy updates.
- You will need to pay for your visit directly, and we will submit your Medicare claim on your behalf. Rebates (\$61.80) will be deposited directly into your registered bank account.

Referral Changes

- Referrals are now provided as formal letters from your doctor.
- Medicare Plans issued before July 1st remain valid until they are used completely or reach their expiration date.
- Unless otherwise specified on your referral, our clinic will allocate 5 visits by default.

Allied Health Visits

- You are still entitled to 5 Allied Health visits per calendar year (January-December).
- These visits are shared across all Allied Health services (including physiotherapy, podiatry, etc.).
- Your GP can assist you in deciding how to distribute these visits among different Allied Health providers.

Example: If you use 2 visits for physiotherapy, you will have a maximum of 3 remaining rebates available for other services like podiatry.

Your Medicare Responsibilities

- You are now responsible for tracking and managing your own Allied Health visits under Medicare's updated policy.
- Our clinic cannot check your Medicare visit history - please keep your own records of appointments.
- Before booking appointments, verify your eligibility with Medicare if you are unsure.
- We recommend creating a simple log of your Medicare-covered appointments throughout the year.
- Remember: Your 5-visit limit is per calendar year (January-December), regardless of when you received your referral.
- For missing rebates, please contact Medicare directly to resolve payment issues.

For all rebate inquiries, contact Medicare directly: **Medicare General Enquiries: 132 011**

We're here to support you through these changes and make your healthcare experience as smooth as possible!